

Summary Final Decision Art 60

Complaint

Dismissal of the case

EDPBI:LU:OSS:D:2020:92

Background information

Date of final decision:	10 March 2020
LSA:	LU
CSAs:	DE-RP, FR
Legal Reference:	Article 17 (Right to erasure ('right to be forgotten'))
Decision:	Dismissal of the case
Key words:	Right to erasure, Deletion, Data retention

Summary of the Decision

Origin of the case

The complainant had entered into a contract for a credit card with the controller, but as the complainant did not agree with the controller's terms of service, the complainant withdrew from the contract and asked the controller to erase their data.

Findings

Following an enquiry by the LSA, the controller demonstrated that the complainant's data had been erased, except from the transaction data, which must be kept for ten years according to Article 16 of the Luxembourg Commercial Code.

Decision

The LSA was satisfied that the controller had fulfilled its obligations under the GDPR by immediately addressing the issue and decided to close the case.